# FEED BACK Of Participants 2015-16

#### National Institute of Financial Management Faridabad Detail of various slots 2015-16 in Training Program "Public Procurement"

Sr. No	Months	Dates/Slots	No. of Participants Attended
1	April	6 April - 11 April	52
2	Дріп	20 April - 25 April	49
3		27 Apr - 2 May	36
4	May	11 May - 16 May	52
5	ividy	25 May - 30 May	50
6		1 June - 6 June	58
7		8 June - 13 June	54
8	June	15 June - 20 June	51
9		22 June - 27 June	44
10		29 June - 4 July	46
11		6 July - 11 July	46
12	July	20 July - 25 July	61
13		27 July - 1 Aug	67
14		3 Aug - 8 Aug	67
15		10 Aug - 14 Aug	42
16	August	17 Aug - 22 Aug	53
17		24 Aug - 29 Aug	52
18		31 Aug - 5 Sep	69
19	Contombor	7 Sep - 12 Sep	65
20	September	14 Sep - 18 Sep	56
21		5 Oct - 10 Oct	83
22	October	12 Oct - 17 Oct	58
23		26 Oct - 31 Oct	66
24		2 Nov - 7 Nov	51
25	November	16 Nov - 21 Nov	64
26		30 Nov - 5 Dec	68
27	December	7 Dec - 12 Dec	54
28	December	14 Dec - 19 Dec	42
29	lanuary	11 Jan - 15 Jan	57
30	January	18 Jan - 22 jan	59
31		1 Feb - 6 Feb	28
32		8 Feb - 13 Feb	36
33	February	15 Feb - 20 Feb	57
34		22 Feb - 27 Feb	35
35		29 Feb - 5 March	30
36		7 March - 12 March	47
37	March	14 March - 19 March	54
38		28 March - 2 April	55
_		Total	2014

Period 06 <sup>th</sup> – 11 <sup>th</sup> April, 2015
Participant Attended – 52
Feedback of the Participants

- 1. Course on public procurement was very helpful.
- 2. I observe that most of the faculties retired from railways or defense. We required to be focused on examples of other ministry, depts. are autonomous bodies, I feel that Mr. Datta have through knowledge & wide experience. This is very refreshing and good to gather the knowledge & experiences.
- 3. CVC Guidelines, sr. faculty experience & various lectures delivered in the class would help me to follow & practice in day to day procurement activities.
- 4. In the course content, as it is procurement related training; so it will be very relevant that if the group discussion be held with supplier, keeping in mind what practical difficulties are arisen.
- 5. Very informative and met my expectation.
- 6. Overall knowledge and refreshment of Public Procurement and course met its objective with excellent satisfaction.
- 7. Overall knowledge of procurement in govt. sector, excellent course.
- 8. Many doubt clarified, misconceptions cleared, many new concepts learned.
- 9. The course was very informative and beneficial. However some more time should have been allotted.
- 10. The course designed is very much helpful in our day to day work.
- 11. The course is highly valuable and it is need for every central govt. employee for knowing rules and regulations.
- 12. It was a very good learning as people were from different ministries of govt.
- 13. A well-structured MDP, gives a good exposure to the participants in the field of public procurement. The duration could be increased to 10 days or if possible 2 weeks.
- 14. Learnt e-procurement application and also learnt many basic fundamental of procurement in central department.
- 15. More case studies with small groups of 5-6 officers could be introduced.
- 16. I have learnt so many things which will help me in day to day procurement /purchase.

Period 20 <sup>th</sup> – 25 <sup>th</sup> April, 2015
Participant Attended – 49
Feedback of the Participants

- 1. For me it worked as an orientation course. I got introduced to the subject as possibly will be benefited only I actually start during the job.
- 2. The course being an orientation programme for me, is beneficial to me as it introduced procurement to me in a general form.
- 3. Got refreshed with the rules and regulation and learnt so many new things like defence procurement etc.
- 4. Lectures were more related to railways and defense. An element of generally should be included.
- 5. A very good course for the knowledge of the persons dealing with procurement.
- 6. Growth in knowledge in the programme.
- 7. E-procurement lectures were relevant, however more practical participation should have been made. (Some short of workshop) and more time should have been allocated.
- 8. Programme content was excellent.
- 9. Please display botanical name of trees/plants herbs which are abundant & pleasing in your campus. Details could also be mentioned.
- 10. The case will help me to clearance my skill development.
- 11. This course will help me to enhance my skill development.
- 12. Cleared many doubts regarding procurements and handling practical case in particular office. More case studies could be incorporated. Mr. Amitabh data & Mr. Somesh Arora's classes / lectures were exceptionally good.
- 13. Thank you for the initiate taken. This was a fresher course for me. I still need a very hand holding basic course in policy/procurement. Please have a forum to post our issues so that they can be discussed and ideas can be discussed.
- 14. The course was really beneficial and have covered various aspects. However time for course should have been extended more.
- 15. Clarity & understanding on contract management.
- 16. Got an overall idea about the procurement procedures and rules position.
- 17. Complexation of procurement with respect of legal aspect were defined in a simple and understandable manner. Procurement of consultancy service was new area, where I have been benefited.

## Period 27<sup>th</sup> April – 02<sup>nd</sup> May, 2015 Participant Attended – 36 Feedback of the Participants

- 1. Audit, arbitration were effective and useful.
- 2. Well organized and very informative. Hope such courses are organized in future also.
- 3. Overall training programme is good. However time period for e-procurement session training should be increased minimum two full days.
- 4. The course will prove to be of much use to all. However more periods may be considered for e-proc. Theory and practical.
- 5. Course practical update. More practical session on e-procurement and e-tendering will be practical. Having the same faculty for whole day makes the session monotones.
- 6. The hostel room may have computer, T.V.
- 7. Refreshing the provisions of GFR, Contract, Procurement of good & procurement.
- 8. Course was caring a lot of information & many doubts could be removed. Also knowledge on public procurement was useful.
- 9. Excellent benefits derived.
- 10. More exposure on day to day working could be claimed.
- 11. Learnt a lot about various stages of procurement. New items viz. arbitration act was brilliant. It would have been better if more practical would have been added.
- 12. Not being very regular in procurement and related activities, it is not very beneficial. However, in some exercise and for future use is very much beneficial and provided a clear picture about PP
- 13. Learned a lot from the faculty who have vast experience on the subject.
- 14. Option/variety of food can be increased. It has given finer points on same subjects in details. It has enhanced the knowledge which will help in decision making in future.
- 15. It is useful course. It up-date on latest procedures particularly on e-procurement. Catering & Accommodation facilities are very poor. No proper slandered / variety is maintained in catering as well as in accommodation.
- 16. The course has so helpful to understand the concepts. But it would be more effective if the study material given before.
- 17. The course is well organized and explained very nicely.
- 18. Course was very much informative and knowledge imp active. Could learn about public procurement and e-procurement. The time duration for the study is very less. The course duration may be at least two weeks.

19. The duration of the course is very less and the contents covered require day as the lectures till 7:00 in the evening were very hectic	s at least one more

Period 11 <sup>th</sup> – 16 <sup>th</sup> May, 2015
Participant Attended – 52
Feedback of the Participants

- 1. Excellent Course.
- 2. Doubts are cleared with interaction. Also Position of New rules/regulation claused.
- 3. It has enriched our knowledge and also updated.
- 4. The course was very informative & intensive which has increase confidence and given a fillip to my confidence.
- 5. The classes conducted on e-procurement on PPP portal needs more practical exposure by means of personal interaction rather than spending more time on theoretical aspects.
- 6. The course almost cover all the aspects related to public procurement. It is very informative and educative. It will benefited me during my procurement related work.
- 7. A course can be specifically designed for scientific R&D organization like BARC, DRDO, DFRL, etc. as their problems of contract handling are different from routine. Most of the time they have to deal with new development.
- 8. The training programme enrich our financial shill as well as well procurement.
- 9. Introduction to various aspects of procurement especially to e-procurement.
- 10. Learnt- The conduct of external audit: How to deal with it during the audit as well as after that. Centre Procurement Portal:-How it can be effective used in our working.
- 11. Course met with its objective.
- 12. Meaningful course for those who are handling public procurement in terms of share of information, case study and study material for useful information.
- 13. Very effective. It gives a fair ideas of most of the domains. The speaker have covered most of the items required.
- 14. Course gave insight of the procurement. Specially do & don't Legal angle etc. Hostel accommodation & catering is good only need improvement w.r.t hygiene.
- 15. It provide opportunity to mingle and interaction with official in different organization. The course was very beneficial it has updates my knowledge in public procurement. I can perform my duty efficiently and to my best ability.
- 16. The e-procurement practical training required more time (One more session) finally every arrangement excellent, to meet the course requirement.
- 17. At least one week time should be given for e-procurement. Some more practical was required.

- 18. The training has been very beneficial i.r.o the scientific way of procurement in the current scenario. The case studies provided guidelines to deal with difficult or non-routine procurement situation.
- 19. All the faculty members covered their topic nicely.

Period 25 <sup>th</sup> – 30 <sup>th</sup> May, 2015
Participant Attended – 50
Feedback of the Participants

- 1. Information on latest development/guidelines on public procurement.
- 2. Electricity supply in hostel needs improvement. Light paint for mirror to be provided.
- 3. Much benefit could not be derived. The course content appears to be of vitally more for junior level/entry level officers.
- 4. Highly beneficial especially consultant appointment however, the grouping should have been done with officers of equal exposures.
- 5. Exposed to proper procedures of GFR for public procurement.
- 6. Overall programme was excellent. It shall continue till all officers including HoD's could attend the programme. I feel if lecture of Shri Somesh Arora and Shri A. K. Agrawal may be increased it will be more beneficial.
- 7. Interaction with the faculty was very good some faculty. Hands on was not given on e-publishing and e-procurement module.
- 8. Practical training must at least 2 days for e-procurement.
- 9. It gave a detailed insight in various activities being taken by NIFM in policy formation and training programme in fiscal consolidation of economic
- 10. Duration of course is too long may be reduced a little but in the afternoon session or may course start early in the morning till evening
- 11. The course is very much essentials for professional engaged with the procurement activities in government organization. NIFM is one of the best training organization with excellent training atmosphere, excellent faculty, excellent management with excellent facilities.
- 12. Very educative. The faculty was master in their fields. They are very through in the subject and the learners learnt the maximum.
- 13. Accommodation needs to improve. Course was very fruitful.
- 14. It was very educative and beneficial course for procurement goods for all central govt. officers.
- 15. Very informative and educative. Time limit for case studies may be increased.
- 16. Good orientation programme and is useful for me in some topics E-procurement part is good.
- 17. Yes, I have delivered a lot of benefit from the course but it is not very practical oriented. It should more practicle.
- 18. The programme has helped to understand the concepts from different perspective/dimensions. More time to be allocated to E-procurement.

- 19. Introduction to e-procurement was very effective session and slides shown were very educative.
- 20. Became aware of forthcoming PP bill. Consultancy proposal was very good.
- 21. This programme has really enriched our knowledge w.r.t public procurement bill, vigilance, e-procurement & CPP portal, Auditing, Arbitration consultant services etc.
- 22. Lecture on Budgeting and Financial Management may also be added.
- 23. This course is beneficial and such type of training/course should be given from time to time to learn at least update on procurement.

Period 01 <sup>st</sup> – 06 <sup>th</sup> June, 2015
Participant Attended – 58
Feedback of the Participants

- 1. Hands on experience on e-procurement portal were very useful.
- 2. The course content not suitable for state government participants.
- 3. Got clarity over practical aspects of public procurement through interacting among participants.
- 4. I have been able to know various aspects related with the procurement system. These will enable to give a better output in future course of action for my organization.
- 5. Being an insight in to e-procurement
- 6. More practical classes on NIC e-procurement required.
- 7. The course was very useful & will be helpful in future. Gained knowledge on the e-procurement procedures.
- 8. During the course various issues on effective contract management were discussed and widely deliberation among the participants which can be exercised in our day to day application in contract matters.
- 9. Good place & environment great place for interaction among different organization of government and understanding complexity of public procurement.
- 10. Refreshed the subject matter.
- 11. The course offered and its contents were more focused towards civil works. More focused towards e-procurement, practical case studies would have benefitted more.
- 12. It is a good programme It should be more work specific
- 13. Clear cut understanding of GFR provisions in public procurement and MoF guidelines on etendering.
- 14. Procurement vision broadens due to the course. As a new entrant in the field it is very effective.
- 15. There should be more 3-4 days for this course. A lot of repetition has occurred.
- 16. Training is of highly useful for the officers EE and below. For SE level officers it is less relevant.
- 17. The programme has made me acquainted me with CPWD manual, CVC guidelines GFR, procurement bills.
- 18. Gained exposer on the use of consultancy contracts.
- 19. Course is beneficial to implement the procurement rules correctly which dealing procurement of cases, as it strengthen the knowledge of rules & its implementation.
- 20. Material would have been provided at the beginning of the course.
- 21. Furnished already in other forms quite satisfactory.
- 22. Overall satisfactory.

- 23. I am very happy to attend this training & learn much more, e-procurement training is very essential for procurement. Only e-procurement schedule is increased.
- 24. Interaction with fellow members and faculty members made us share various ideas & was a wonderful experience of learning.
- 25. Got exposers of financial management especially on public procurement.

Period 08 <sup>th</sup> – 13 <sup>th</sup> June, 2015
Participant Attended – 54
Feedback of the Participants

- 1. Course is informative & refreshing.
- 2. Commendable training programme.
- 3. Learned the basics of the procurement process and also specially got to know the procedures/doing the e-procurement.
- 4. Training must be practical oriented through computer.
- 5. T.V. should be provided in hostel rooms.
- 6. Very relevant in present scenario.
- 7. Hands on experience on e-procurement will be much useful in implementation of the same.
- 8. I get acquainted with the GFR rule 2005, CVC guidelines, e-procurement procedures to procure work, services goods.
- 9. It should be two week course.
- 10. The training was helpful and learnt new things also, especially the guidelines of faculty on practical difficulties.
- 11. Other than GFR, the procurement process of large govt. dept. i.e. CPWD, railways, have been defined & understand by us.
- 12. I am learning the institute with much knowledge of GFR on procurement.
- 13. Workshops may be included in the course so as to have full participation of officers, also, they must be a PPT presentation on last day by officers individually or by a group of them.
- 14. Complete information on the subject has been delivered.
- 15. Course was very beneficial, especially for the organization those are generally do variety of works.
- 16. Exposure to various guidelines of ministry of finance & CVC related to procurement policy.
- 17. More practical needed.
- 18. Diabetic food should be provided, at least option should be there. T.V. should be provided at hostel. Wi-Fi facility is poor, not working after office hour.
- 19. The programme would have been a customized one, as the participant are from different background.
- 20. Performance of Mr. Devender Kumar is excellent and highly appreciated for his devotion.

Period 15 <sup>th</sup> – 20 <sup>th</sup> June, 2015	
Participant Attended – 51	
Feedback of the Participants	

- 1. Good exposer to e-procurement.
- 2. As a beginner to public procurement this training was an enriching experience as all the concepts, route and best practices of public procurement were discarded in detail along with case studies.
- 3. Only suggestion from my side is that the e-procurement sessions should include hands on session for all the trainees and NIC should make necessary arrangement in the module for that.
- 4. The course need to be revised as no of issues are repeated by different faculty. Housekeeping facilities need a lot of improvement. Catering arrangements also need an overhaul.. For CPWD officers e-procurement is on different platform therefor the current lecture by NIC do not serve much purpose. The service provided by Shri Devender (attendant) in the class were outstanding.
- 5. Legal provisions, CVC guidelines, Arbitration issues were classified which are necessary and useful tools in contract management.
- 6. Learned useful facts on public procurement, GFR and other related issues, e-procurement and this will help me to discharge the duties with more confidence and as per rules more accurately.
- 7. Course was very educative, it will help us in performing our duties as procurement officer.
- 8. The course is suitable for EE level who deal with procurements on day to day basis.
- 9. E-procurement class was relevant. More practice should be given for practical procedures for e-procurement. Computers may be provided in hostel. And intercom. Wi-Fi contivity is not good in hostel accommodation some reception arrangement at airport could be planned.
- 10. Course imparted knowledge on vast subjects/learned of procurement. The classes on procurement both theory and practical needs to be more duration.
- 11. Yes, many case studies analysis benefitted a lot.
- 12. Interaction with participants from different organization and different places helped in understanding problems and remedies. In procurement.
- 13. The course is useful for each level as it is useful at supervisory level also.
- 14. The faculty members are very equipped with the subject material and intensive interactive with the trainees. They are very cordial and trained hard to express their views
- 15. By following coded procedure, guidelines in respect of procurement process, it is very beneficial and organization of the course meet its objective/Goal in a fair manner.
- 16. It is useful for procurement officers. The course should be have hands on session in eprocurement. A common computer training should be available for all students checking e-mail etc.
- 17. Useful for CPPP, should be more classes on practical training on CPPP.

- 18. Actually this structured course is more suitable for executive engineer in CPWD
- 19. I ll learnt about draft public procurement bill,2012 for first time and was not aware about this bill earlier to attending this training programme.
- 20. The course content is mostly not relevant to CPWD participants as CPWD has its own system of e-procurement/tendering.
- 21. Course content are quite compatible with subject.
- 22. Campus is well maintained. Some more case studies could have discussed.
- 23. There was some reputation of many various faculty. Overall, this was a very useful programme which I will recommended.
- 24. A lot of new things were learned and I was exposed to e-procurement first time through live demonstration on by NIC and it is quite helpful. This campus is a disciplined one and find excellent.
- 25. Attending this course has given me with exposure of various stages of public procurement, various guidelines as well as Do's and Don't's with discussion on case studies.
- 26. Since I am not clearing with the procurement using in my present organization but it still helped me in understanding the basic concept and how to deal with in my department.
- 27. Vast knowledge was imparted on the subject of public procurement. All the issues related to procurement audit, e-procurement was dealt in great deal.
- 28. The course a whole is beneficial to the people involved in procurement

Period 22 <sup>nd</sup> – 27 <sup>th</sup> June, 2015	
Participant Attended – 44	
Feedback of the Participants	

- 1. It was a fantastic course however class on e-procurement should be for minimum 3 days.
- 2. Concept and process in e-procurement.
- 3. Clarification of complex situation which may cure in the process of procurement. Example were discussed in detail.
- 4. Overall overview relates to public procurement process reached during the course, some new areas like audit aspects in procurement system are new things to me.
- 5. It's requested to re-design the course as per requirement of different departments because every department have different type of procurement works.
- 6. It was a well-structured programme.
- 7. Overall, very useful
- 8. Very good experience but NIC training should be minimum 3 days
- 9. A professionally conducted course. Recommended study material is made available at first day so that time at NIFM can be gain fully utilized.
- 10. Since Gol is spending huge money for procurement of scientific equipment in view we may reavest NIT IIT officials (Purchase Accounts) to explain their procurement procedures also.
- 11. NIC training should be at beginning of course. Minimum 03 days should be kept for NIC training because that is the highest of the course. This will provide enough hands on training.
- 12. Since the lecture sessions are very lengthy so it is advised that there should be arrangement of T.V. in the rooms of hostel so that the participants could be mentally relaxed after the classes.
- 13. Classes on e-procurement should be more.
- 14. The MDP was very useful as it gave insight to the various aspects of public procurement. The faculty was able to clear the doubts of participants to their satisfaction.
- 15. It has given immense confidence to handle e-procurement independently. The practical classes by NIC on the last day was very good.

Period 06 <sup>th</sup> – 11 <sup>th</sup> July, 2015
Participant Attended – 46
Feedback of the Participant

- 1. Benefitted in a clear perspective of the e-procurement module of NIC. Course content may include systematic case studies in detail rather than experience sharing.
- 2. The public procurement course in a very important for the officers of procurement.
- 3. More class can be on e-procurement as rest of course structure is already known to attendees.
- 4. Provider of TV and PC in hostel room.
- 5. Many doubts got clarified due to interaction and expert faculty.
- 6. Joining instruction may be provided. At the level of superiority of participants, we are aware of GFR, Hence so much emphasis on this may be reduced. Lectures should be more on case studies and problem faced with solutions.
- 7. The course was presumed to impart training on e-procurement. The practical classes held was not at all fruitful to the students. It was only one sided communication/application of moral on computer. No on hand training was imparted. Kindly improve training the printed content of course.
- 8. The public procurement training programme was expremental. I gained new or expended knowledge and programme worth every penny. The topic covered by visiting guest was executional and their experience sharing help a lot to understand fundamentals. Study material should be provided adequately during the programme.
- 9. The trainee is much beneficial for the official dealing public procurement. In particular the procedure for providing consultancy.
- 10. It will help in devising procurement strategy and furniture it to the requirement of department.
- 11. I learnt the various rule & regulation of GFR for purchase of items. E-procurement presentation was very much carefully. Procurement through E- procurement is transparent and fair.
- 12. Proper text book may be provided. More emphasis on care studies with practical solutions to problems would be useful. The course does not have hands on practicals on with execution preparation E- Procurement etc. Please have practical classes while a good computer lab is available, no practicals were programed. Great atmosphere yoga was excellent. Administrative support/ arrangement are excellent.
- 13. GFR unless class, E- programmed, arbitration and various case studies were highly beneficial.
- 14. E- Procurement and its demo, rules and procedures on procurement& goods. Work and studies, provision on alterations and ease studies.
- 15. Reference about our knowledge procurement course should be more with reference to actual case studies.

- 16. Gained knowledge relating to E- procurement and its practical use. Govt. rules relating to finance power etc. were also taught which enriched knowledge, however the programme should be made activity oriented and attractive one workshop.
- 17. Course I well designed. It has refreshed GFR, procurement and other rules regulations of Govt.
- 18. Course is well designed.
- 19. Sufficient Knowledge gained out of this course.
- 20. A very beneficial and relevant course. The speaker are highly experienced & updated on topic covered. The duration may be increased of two weeks and more case studies be includes.
- 21. Information & training by provided in computer lab for updating and publishing tenders was most effective.
- 22. Training atmosphere of financial matters management is essential was requested to introduce in training modules.
- 23. Very nice communication with all over India Govt. officer.
- 24. PA system in the classroom should be adequately and property placed. Standard study be prepared and provided to the participants on the very first day.
- 25. It was a great learning experience in the past 6 days after such wonderful session and made good friends who also enlightened me on various topics. Discussion past session was also very useful.
- 26. Got to learn about the e-procurement which is useful in our tendering department.
- 27. So many unknown objectives/ topics were taught and learnt which are highly useful and relevant for all stream of employees.
- 28. Though our department procure materials is useful procedure, the training imparted knowledge with latest guidelines tackle various issues and future purchase by e- procurement.
- 29. Hostel room should be provided with T.V set with cable connection as on case the purchase of high compact course since the classes are held continues for whole day.

Period 20 <sup>th</sup> – 25 <sup>th</sup> July, 2015
Participant Attended – 61
Feedback of the Participants

- 1. At the outset it is a very good course. More emphasis on e-procurement would be appreciated. Hands on experience towards e-procurement conducted by NIC are required. Thanks.
- 2. Duration of the e-procurement classes by NIC must be increased, also practical for e-procurement should be done in the course. Besides this, the course is wonderfully managed. I am taking lot of required information about 'Public Procurement, back home with me.
- 3. Service of Sh. Devender is very good.
- 4. Benefits knowledge of e-procurement module. In depth study of GFR.
- 5. Very informative & educative programme. The programme is recommended to be modified to lay more emphasis on "hands on Experience" (Capsule by NIC) as that being the most important part of e-procurement. Do's & Don'ts's can be formulated for public procurement CVC guidelines, DPM-2009 relevant portion can also be covered. Overall a great experience of learning.
- 6. Course was very effective for the states officers, dealing with procurement in their organization. E-procurement classes should be given more time. Class should have been bigger for 60+ officers, with better audio facility.
- 7. E-procurement was a new and important part of the course, however could have studied more practical session of the same. Since Def personnel are also attending the course some part of DPM may also be included in the course.
- 8. Extremely useful in understanding the various procurement. Hands on session on e-procurement are desirable. Training duration can be extended from one week to 2 week
- 9. More session on e-procurement in computer labs were required. Provision should be made for hand-on session.
- 10. This course is more appropriate at induction level.
- 11. The practical part i.e. e-procurement training may be of longer duration. Wi-Fi facilities should be strong enough to have benefits. Television needs to be provided in rooms.
- 12. The classes were very useful to discharge My Day to day procurement work as I am working as a Sr. Purchase & Store officer.
- 13. Good teachers. Duration should be more because the entire teachers had to do a rush-rush job.
- 14. E-procurement was the main thing which was new and needed hands on practice. Time allocated to e-procurement should be doubled. Hands on experience required.
- 15. Course was very useful. Course material may be more up to date as per the exact presentation made by faculty. Soft copy of presentation on CD would be highly useful for future reference too.

- 16. The training have reminded so many things rules of public procurement which we target to apply sometimes and have to look all the things. Timing of classes are too long.
- 17. All the trainers and faculties were too good experienced and knowledgeable like a sea. It was wonderful learning. A special thanks to all of them from my side.
- 18. The training is helpful in describing duties & responsibilities pertaining to procurement activities.
- 19. Courses help us, list of rules, policy for tendering. The practical session is also good but there is less time for practical session so no self-practical done. Please nominate further for practical session and technical support of e-procurement.
- 20. Knowledge about GFR. Knowledge about tendering process, types of tenders, How to use e-procurement website for procurement.
- 21. The course content and lecture have been very useful, informative and useful in implementation at my organization. The lecture at least one/two by the faculty of NIFM may also be included. The yoga programme and cultural programme were additional attraction.
- 22. I have learnt a lot from 6 days workshop on MDP on public procurement and hope this types of workshop continue from time to time.
- 23. I found the training extremely useful. It enhanced my knowledge in the area of procurement. Thanks Further I would like to suggest that these training should be provided to us when we enter the department during probation period as AEE and then reinforced on promotion as EE and subsequently as SE.
- 24. A very good course for the government official working in the field of public procurement for through knowledge of all relevant rules, regulations and procedures to be followed to avoid common irregularities observed in store/purchase contracts and further improvement in procurement system. Course duration should be of 10 days in place of 6 days except Sundays. The duration of E-procurement can be increased from 02 days to 05 days. Being a mandatory and new tech. process more time duration should be given for lecture on E-Procurement.
- 25. Yes, As I am from IT field, and I have got lots of benefits about the procurements which help me when I will face these type of programme sure it will enhance on that time.
- 26. Computer facility in hostel rooms to be considered. Laundry services at hostel may be considered.
- 27. Good for young officers in finance and procurement. Implementation of e-procurement is very easy after this course
- 28. Course content and faculty are good. It would be better if the course material/presentation/notes is given in soft format before the start of course by email etc.
- 29. This course served as a 'Refresher & Updating' to me. The duration may be increased to two weeks with off on Saturday and Sunday. The following may be provided in the hostel room –small TV, hand towel, wiper in bathroom.

- 30. Mr. Devender looked after the class requirement & participant requirements very well. He was very prompt, highly dedicated to his work, keep it up.
- 31. The course was very informative & intensive. It covered particularly all issue related to procurement. The case studies were also quite interesting. There was an in-depth coverage of all issues relating to procurement.
- 32. This course is more suitable for middle level/senior level officers. It is too elementary for CPWD Superintending engineers.
- 33. Change in perspective; once again became aware how much more there is to learn. There could be more variation in topics. Faculty also could have been more varied, say from Indian council for alternate dispute resolution (ICADR) etc.

## Period 27<sup>th</sup> July – 01<sup>st</sup> August, 2015 Participant Attended – 67 Feedback of the Participants

- 1. Objective of the course is excellent. Help in clarification of the doubts which are faced during the procurement process. Practical problems faced by the officers may be discussed.
- 2. Very useful course lot of benefits, especially in procurement & works contract. It will boost our confidence in procedures to be followed while procurement.
- 3. Practical training on e-procurement is required more.
- 4. Training on public procurement cleared my fundamentals regarding procurement.
- 5. Met with people from other organization and shared their experience.
- 6. Well framed course structure and a value addition for leading procurements of different categories in our department. It will be highly beneficial if some case study in each module is added to it.
- 7. Overall a very nice & very well organized programme but the things should have been limited to 9am to 4 pm as some time is necessary for group, extra-curricular activities.
- 8. Very good training & useful. Hostel facility to be improved by providing TV in the room. Timing of training should be less so that participant can enjoy the computer facility.
- 9. More of case study is necessary to understand the course better.
- 10. Course is very good but if it is made more practical than theoretical, it will be more useful.
- 11. Being a new in public procurement, it was an excellent experience and would be useful in future. Insist of e-procurement within my control (with my new role in org.) Participants from different organization are also fascinated the different experience. Leave scope for advance / update training programme on such subject.
- 12. Got courage and strength to deal big procurement under the periphery of govt. rules. This course has benefitted to all the participants. Avoid repeated topics and add some new chapter which is useful to all. Attention may be taken in e-procurement like tender & box update.
- 13. Length of period per day is long. Class be from 10 am to 5 pm.
- 14. Most of the doubts related to e-procurement have been cleared.
- 15. The practical working of CPPP portion was very effective though very short in nature.
- 16. Every arrangement done by NIFM was up to mark.

Period 03 <sup>rd</sup> – 08 <sup>th</sup> August, 2015
Participant Attended – 67
Feedback of the Participants

- 1. Yes, benefited. Understood procurement system and practical problems/errors in procurement, Syllabus is too much, it requires to be extended for at least 03 days more.
- 2. The course was very good, helped and beneficial to the participants from the IT sectors, an officer from IT Sector (NIC) I would like to request NIFM to include one/two lecture dedicated specially for procurement of computer H/W, and service level agreement.
- 3. Adequate knowledge derived regarding public procurement.
- 4. Adequate knowledge derived regarding manual of procedures for procurement of works, Types of tender and contracts.
- 5. Wi-Fi gets interrupted again and again, speed is very slow. Separate module for Army is recommended to be department specific. Course duration is recommended for 3 to 4 weeks.
- 6. Evening class up to 1700 h is recommended.
- 7. Most of the topics covered were already known to the SE level officers in CPWD except few topics like legal, procedural & regulatory frame work of public procurement, GFR guidelines etc. Also the trg. Of e-procurement is not required for SE level officer as the same is handled by EEs, Course duration should also be restricted to 3 to 4 days as all the topics can be covered within 4 days.
- 8. The level of participants is very vast; the name of officers should have been kept in mind to form a batch.
- 9. Schedule of training was not easy. It should be from 9.30 am to 4 pm maximum.
- 10. Enriched my knowledge, very encouraging, it's given me power to take the decision and deal the purchase process.
- 11. Gained enough knowledge for dealing various types of procurement and appointment of consultants. Understood GFR for goods & works. Disposal of items/assets and stores procedures may please be considered for inclusion in curriculum.
- 12. It not only enriched my knowledge and also boost me to courageously take the decision to deal the purchase process in my department, since, I came to know knew to purchase. It is very well designed and conductive course.
- 13. Very effective practically oriented course. Helped in development in quality performance.
- 14. Good exposure to typical case studies. It has been observed that wide range of officers on technician / SO to SE's is mixed. There groups could have been rearranged and for service level officers like SEs & Director, a more elevated course should have been conducted.
- 15. It should be conducted two three days course for CPWD SE level officers.

- 16. For CPWD, Since ITI supported software is being used therefore NIC course was not useful to us. The batch strength should be between 25-30.
- 17. I benefitted a lot from this training programme on Management Development Programme and clarified many of doubts. There should be hands on training for E-Procurement
- 18. Session on Audit on procurement of goods & service by CAG for evaluation of documents
- 19. Contents of NIC are very beneficial. Scheduling one faculty for whole day lecture, not ok on the part of quality of contents. Batch size should be limited to 25- 30 participants.
- 20. The course is very beneficial for all the participants. I suggested that period would be 40-45 min. and each and every period faculty could be changed.
- 21. Wonderful, Course contains, which is beneficial for performing my duties. The lectures were delivered and explained in very excellent way.
- 22. Know the other department procurement procedures. For each topic, separate faculty may be provided so as to know the broader experienced views. More case studies shall be provided.
- 23. Possibility of forming groups of two participants not from same office each in the inaugural session may be explored and one member may introduce the other member of group and vice versa.
- 24. Probably, the course offered for training is much more appreciated by the officers who are dealing the procurement case,
- 25. E procurement demo was Excellent. Case on Audit by C&AG was also good. No TV in room taken us back to 80s.

#### Period 10<sup>th</sup> – 14<sup>th</sup> August, 2015 Participant Attended – 42 Feedback of the Participants

- 1. The course has provided an overview of public procurement, got knowledge of works & services also, as I am dealing with goods only.
- 2. In course material few books can be given such as GRF 2005 and few other procurement manuals for reference
- 3. A very informative capsule, recommended some more time be given for assimilation. The course needs to be extended to 8-10 working days to cover the syllabus, more case studies need to be discussed.
- 4. The programme will be helpful in understanding better the procurement related issues in my Department.
- 5. Learned about the concept of e- procurement, a CPP portal.
- 6. Wi-fi connectivity needs to be improved. Computer classroom need to be filled with microphones. Homework should be given in advance for well preparation for classes. Fish related dishes may be added in menu at hostel.
- 7. Learned the complete public procurement process. Got the experience of procurement from the experience of highly qualified faculty. Will be or great use in my future assignment in my department.
- 8. More case studies & practical uploading of tenders (e procurement) should be considered. A dummy server without digital certificate can be used to facilitate the same.
- 9. E- Procurement awareness.
- 10. Yes benefits derived from this course. More case studies to be included. Practical hands on required for e procurement.
- 11. Learnt very well the public procurement system. Very well managed course, however duration should be increased. I would like to attend more courses here.
- 12. Case studies discussed by speakers were very knowledgeable, especially by Mr. Shivendra Kumar & Mr. Amitabha Datta. E- Procurement part coverd by NIC is also vast & good.
- 13. An introduction and knowledge about e- procurement was the best part as it's the main area of focus in public procurement in near future.
- 14. Discussion and case study discussion were very helpful. Please try to include practical more forE- procurement & it should be at layer basis.
- 15. Of course, the course is beneficial in the public procurement area. Duration of course can be extended to 10-12 days for better results.

- 16. Course is helpful to increase the working efficiency.
- 17. The course is very useful for the future decision dealing. Duration is very short as such should be considered to reduce time of class up to 6 to 7 hours per day.
- 18. Each and everything outstanding (excellent)
- 19. Updating refreshing knowledge in procurement.
- 20. At least TV should be provided in the rooms. Washrooms are not up to the mark. Tissue paper and flush are not in a working condition.
- 21. Quite useful training & coverage is also apprehensive and wide.
- 22. A good interaction with procurement officers coming from all C/G officers and know their strategies & working atmosphere. The course/ Training has been excellently organized in all aspects but scope of improvement always there. I learned & enjoyed.
- 23. Got about on CVC guidelines and procurement of goods & services using Govt. of India funds.
- 24. Up to & down vehicle facility may be provided from Badarpur metro station. Packed drinking water may be provided in the new hostel. The institute is well maintained and cleanness is seen everywhere of the boundary in institution.
- 25. Concept clearing course on public Procurement. Learned e- procurement which will very fruitful in my carrier (CRPP).
- 26. Boosted my knowledge about public procurement and also gave exposure to E- procurement. The course should have been for some more duration with less no. of hours of teaching.
- 27. The course has been designed very well keeping in mind the procurement done by various Central Govt. Deptt. A well-organized course where all the doubts were cleared and a lot many things learned. Had a good interaction with the officer of various central govt. officers and their working culture the excellent experience.
- 28. The course is very beneficial to tie the loose ends. Timing from 9am to 7 pm or so in evening, it should be over about/ around 5 pm.

## Period 17<sup>th</sup> – 22<sup>nd</sup> August, 2015 Participant Attended – 53 Feedback of the Participants

#### Participants Remarks, if any:

#### Batch-I

- 1. Too healthy at this level of experience and dealt features of PP Act 2012, were not discussed particularly in detail.
- 2. Module on PPP may be beneficial. Similarly lecture on e- procurement.
- 3. Training course is very effective to refresh & update the knowledge.
- 4. E-training, PPP
- 5. The course is very informative, impressive & sharing. The experience which would improve our efficiency of work in a remarkable way.
- 6. The Course & topic are well planned, structured & presented in easily understandable form.

  Many update & latest Govt. of India guidelines were well presented & understood. My suggestion is TV to be provided in guest room.
- 7. Topics on e- procurement, CAG, PPP etc. were eye opener. Splitting up class with different facility for experienced in e- procurement/ CPWD was well aimed & good.
- 8. The hostel facility is excellent. If TV is provided, it may be being for entertainment and able to update day to day incidents.
- 9. The session like competition issues, Arbitration, E- procurement intricacies, fraudulent cases were highly informative & educative.
- 10. Security issues in E- procurements. C&AG Module on audit of procurement. Contract management understanding contracts under PPP mode. GFR & Govt. of India guidelines on procurement.
- 11. The Courses taught by the following is most effective.
  - 1) Audit of procurement of goods works & services by Illa Singh. 2) Procurement of turnkey project by Anil Kr. Gupta. 3) PPP Contracts by V. Shivasubramaniun. 4) Security, transparency by Jitender Kohli.
- 12. Knowledge in procurement. Different notes, Arbitration & CVC guidelines.
- 13. This course has been opened with different level presenting with different course contents.
- 14. Co- ordinator & management of programme was excellent. The best logistical arrangement & need special mention.

#### Batch - II

- 1. Understanding of Academic technical study material has been high because of the excellent faculty
- 2. Increased understanding of the theoretical environment & greater inter department co-operation
- 3. Practical i.e NIC practice session should be more than existing session. It will be more beneficial for participants please.
- 4. I have gained fundamental knowledge of public procurement.
- 5. The course on public procurement is very good, but on e- procurement classes timing are not enough, kindly extend the timing on e- procurement.
- 6. Many of the doubts regarding small value procurement clarified. TV should be provided in the hostel room. There is no cafeteria in the campus.
- 7. Additional knowledge about management of public procurement. Practical experience shared by faculty member is very useful.
- 8. Clarity of small value procurement has been one benefit & introduction to e- procurement has been another big positive. TV with connection (Tata sky or any others) may also be provided. Suggested to give presentation on a CD instead of complete course material in print. Relevance of the topics to the course content has been already given in the feedback.
- 9. Many value added to my present knowledge on this subject.
- 10. E- Procurement operating manual having process chart should be provided in hard copy as well as soft copy well in advance with other rules & circumstances. For e- procurement training, a test should be organized to divide the participants in team i.e evaluation should be adopted for the participants. Since tenure of course is very less time hence some task should be given to the participants to prepare/ practice in practical manner.
- 11. Really beneficial, this is the first course which I attended to know the procurement process. Till now I was involved in daily procurement through our knowledge/ self-study, many facts are crystal clear now.
- 12. The courses included are very information like procurement of goods, contract management, arbitrations & case studies. The bid & accrual related chapter must be included in course.
- 13. Reoriented & refreshed the preparation about procurement procedures. The case studies & discussion on them will provide a better understanding.
- 14. The training was very helpful & informative.
- 15. The training was very good & able to give in-depth knowledge for dealing the cases of high value contracts etc. & redressal of disputes arises during the course of contract.

16.	A facility for installation of one small TV & computer in the room for the practice parts in the hostel may be practical, now a day IT is very essential & have importance. Further it's also requested to provide study tour to visit historical places for the participants.	

## Period 24<sup>th</sup> – 29<sup>th</sup> August, 2015 Participant Attended – 52 Feedback of the Participants

- Training covers all facts & procurement negotiation type & contacts, CVC guidelines Auditing CPWD Codes/Manuals, Arbitration case studies etc. It's very useful for practicing Engineer/officers. It has provided a open platform for discussion among the officers of various organization. Definitely it will boost the confidence level & procurement.
- 2. Very good training programme.
- 3. A refreshment course is quick review of what we are ready doing and attention for what we are missing or neglecting unknowingly.
- 4. The course has sun shined me with all nuances and intricacies of procurement. To a good extent rule & regulations have been understood.
- 5. The training can be made tenderer specific instead of being taught theoretical aspects.
- 6. Period of training may be reduced to 2-3 days. Curriculum may be designed in consultation with CPWD official so that, efficiency of the course may be enhanced.
- 7. After an initial training, the departmental manual is to be followed and a watch has to be kept on recent guidelines. New trends are international market and procurement to be adopted to make the procurements and more competitive as well as good quality adherence (Quality international standard) has to be given more emphasis.
- 8. It should be practical oriented & less than one week.
- 9. Enhanced knowledge.
- 10. As I have been sharing the responsibility of procurement recently it was very useful for me.
- 11. Definitely informative and eye opening. Definite value additional thanks to all concerned for organizing such a wonderful course. E-Procurement was basic purpose for which I was sent here. More dedicated session on pp bill 2012 and hands on practical session should be arranged.
- 12. In my Point of view, it's very useful to me because at present I am looking after the procurement of services.
- 13. May concept of procurement are followed by faculty except E waste. Proposal issues along with any back policy of Govt.
- 14. I am really satisfied from the course. Duration of class timing may be 9:30 hrs. to 17:30hrs.
- 15. Please give more time for e-tendering.
- 16. Training period is not sufficient, can be increased. Practical schedule may be increase every day AIN.
- 17. The Course has been quite useful for understand the instruction of Govt. Procurement.
- 18. I got information on different aspects of e-Procurernent which is quite useful

- for implementing the same in my organization. Various new concept & term of procurement regarding goods & services has been acquired.
- 19. Computer training should be increased from 2 half days to 6 half days. Mr. Ila Singh lecture is excellent & very useful.
- 20. Updated my knowledge in procurement to avoid the audit objective etc.
- 21. Quite useful for day to day works.
- 22. Became aware about the CVC guidelines and how much important they are. Though not relevant to my field, I got fair idea about works/ consulting services gained confidence to handle CCP portal by myself.
- 23. Learnt a bit about procurement (Govt.). Got an Opportunity of interaction with follow officers of other Govt. organizations and shared and exchange ideas/information.
- 24. Practical experience shared by the faculties are of great values. Case study of legal case against any dept by any firm regarding conceding of tender was good.
- 25. It gave an inside view of various organizations like CPWD, CAG etc. and the solutions precaution etc. to be taken by the procurement officer as well as by CFA.
- 26. Understood how works procurement is done. Revision of GFR & CVC guidelines.
- 27. Got exposure to procurement process in holistic manner in addition to general revision of various provisions of new procurement manuals/ policies. However accommodation in hostel on sharing basis should be avoided.
- 28. Well organized course.
- 29. The training was very useful for me for performing my duty.
- 30. Informative and well structured. The accommodation may be single.
- 31. TV may be provided in the rooms.
- 32. The overall course is excellent. Computer lab is excellent. Hostel rooms are well maintained. Hostel rooms must be equipped with PC with internet. Small fresh air fan in bathroom.
- 33. The sessions were very long. If the session can start at 0730/0800 hrs. and finished by 1600 hrs. the grapping of information after the lunch break would be more

#### Period 31<sup>st</sup> August – 05<sup>th</sup> Sep, 2015 Participant Attended – 69

#### **Feedback of the Participants**

- 1. Duration could have been reduced by keeping the lecture specific to making of CPWD rather than too general in nature.
- 2. The course should have more practice approach than theoretical. The classes should have timing mostly up to 5:30 pm. There should be a day of outside visit for overall development.
- 3. Course is well designed & the classes for more parameters of procurement may also be included so as to help the officer during procurement procedure.
- 4. Yes, course is very well designed & serves its intended purpose.
- 5. One week training will be very useful in near future during procurement. It will make more conscious procurement.
- 6. Without doubt, concepts have been refreshed, got clarified & learned. However, there are some areas for improvement.1) More case studies & group discussions. 2) For CPWD officials greater emphasis on work contract & services than goods procurement.4) Also, more case studies on arbitration.
- 7. Nice very basic course only meant for beginners.
- 8. The training is very valuable & effective & add on to the knowledge. Duration should be more & repetition/ refresher course should be after a time gap.
- 9. Public procurement course is very useful & beneficial in our services.
- 10. Understanding sailent features of GFR. Understanding CVC guidelines, BOQ / Preparation of price bid, e- procurement.
- 11. Value addition through detailed on hands training on e- procurement. Valuable insights into audit. However, lectures on GFR, DPM & other manuals were very basic. It would be more beneficial case studies are undertaken like CAG studies.
- 12. Very informative on other departments procurement procedures & difficulties being faced by them & solutions there off.
- 13. Study material/ handouts should be given to participant in advance.
- 14. Helpful to upgrade knowledge & useful for e Tendering & Procurement.
- 15. Duration of course can be increased to 2 weeks, classes should get off by 18:30 everyday.
- 16. Attending Yoga Classes is delighting experience.
- 17. All of the sessions were informative & very useful for the participants. But the duration of course is very less. It could have been a two weeks course. Above all, more emphasis on e-procurement should be given in the present scenario.
- 18. Course was useful since we came to know the procurement being followed in various deptts/ Ministries. E- Procurement training will go a long very in training & implementation in our Deptt.

- 19. The guest faculty delivering lectures were having vast knowledge of their subject due to which they were able to make us understand with their practical experience.
- 20. E- Procurement class was too short. More hours can be allotted for the same.
- 21. This course is really beneficial. The rule & regulations bases on GFR 2005 will be helpful to implement in our work which we studied in detail in class. The course structure meets the objective.
- 22. Hands on training should be given on e-procurement.
- 23. Comparison of my procurement work done before this. Having programme at present will help my organization in dealing procurement cases.
- 24. I am a fresher in the field of procurement. I got clarity of rules, procedures/ methods to be followed during procurement. I got an exposure on e- procurement also.
- 25. E- Procurement should be more detailed with more hands-on session.
- 26. A very good course to get a whole view of Govt. procurement. Course duration is very short. The course duration must be kept to 2 weeks.
- 27. The speakers possess phenomenal knowledge & experience which is well inherited by the trainees & give a broad horizon on the respective subject.
- 28. The speed of instant communication which was provided was slow, that we were not able to do practical of e- procurement, with the NIC instruction.
- 29. The course cover a wide array of topics pertaining to procurement, however the duration of the course is only 06 days, This increase the topics that needs to be covered every day. I suggest the course duration be increased.
- 30. While course was very educating & also brushed the knowledge.
- 31. I am a learner on procurement. I received a good amount of knowledge on several counts which will be useful to apply these in future while dealing with the subjects.
- 32. The duration of the course is all right however, it should be limited to 10am to 5:30 pm (Max). The attention & absorbing capacity of individual gets exhausted due to long training session extending up to 7pm or 7:30pm. This needs to be avoided.
- 33. Course is good & useful for in its deal.
- 34. This course will be beneficial in future in the field of procurement, tendering & audits.
- 35. Excellent learning hub. Qualification as acquired will be very beneficial towards achieving the best contract management.
- 36. Knowledge of procurement procedure of other organizations like World Bank & other countries. A view into other fields of procurement like consultancies.
- 37. Looking new things & procedures. Learnt about higher levels of procurement of Govt.
- 38. Very good for e- procurement & useful for the procurement process.
- 39. A refreshing study of CVC guidelines will be of great help. Mostly dealing with high value procurement cases, therefore, a session on small value procurement was an eye opener.
- 40. Hands on potential knowledge on the GFR. The subject experts drawn from open level organization of the country.

- 41. A recollection of value required for the procurement. Good introduction to e- procurement.
- 42. Sitting arrangement can be improved a lot. You have to strain our neck to make eye contact with speaker. Chairs are not comfortable. Prolonged hours of deliberation drain out physically as well as mentally.

### Period 07<sup>th</sup> – 12<sup>th</sup> September, 2015 Participant Attended – 65 Feedback of the Participants

- 1. I upgraded my Knowledge, learnt few things in the emerging field of PPP.
- 2. The course was quite informative and refreshing.
- 3. Updated the latest knowledge in different subjects.
- 4. More courses on Dispute Resolution Mechanism in Contract & Legal cases are to be taken in further courses.
- 5. Very informative. Specially procurement of Materials (goods).
- 6. Accommodation being provided in hostel should be of single occupancy.
- 7. Known PPP system on contracts in a better way.
- 8. Despite not practicing at present in CPWD, learnt about latest emerging trends in Public Procurement. It was very useful and knowledgeable/interesting.
- 9. Hands on practice on end to end e-procurement were very useful.
- 10. Training program should be more practical oriented rather than class room lecture, which were very subject wise but informative in all manner.
- 11. Good Course
- 12. Enlightened the interest on Public Procurement & financial aspects as well as technical aspects.
- 13. Excellent Workshop
- 14. Very fruitful Course. Learnt about the various rules & regulations on procurement.
- 15. The exposure to the large scale environment of procurement. Case studies may be more discussed.
- 16. The speakers had large experience. If course structure is reformulated to make more practical, it will be more interesting and take away home will be more.
- 17. Definitely the course was useful to discuss the official duty.
- 18. Water dispenser in each floor may be provided.
- 19. It has been a great experience to gain knowledge on various aspects of procurement from the well experienced resource persons.
- 20. Learnt few new things, which we are not using in day to day working. Got the answer of various questions, which were unsolved. The duration of course should be extended to two weeks to discuss few more subjects. Case studies and few visits to different organisations should be there.
- 21. Lecture & presentation on procurement of works & case study was outstanding.
- 22. Course material should be in soft copy in this modern era.

- 23. Legal aspects of contents, disputes classes were very useful.
- 24. Got wide knowledge in works/goods and service contract and E-procurement of goods etc.
- 25. Topics have been covered thoroughly and I am really benefitted by the course.
- 26. Much benefit derived from the course.
- 27. It is very useful course for Public Procurement Officers.
- 28. All lectures were very good.
- 29. It improves the skills to adopt procedures/rules for public procurement and implementation.
- 30. In addition to the above a brief lecture on labour laws, EPF & ESI may be given.
- 31. The course duration may be increased to two weeks. Course may include visit to certain institution to enhance practical knowledge..

### Period 14<sup>th</sup> – 18<sup>th</sup> September, 2015 Participant Attended – 56 Feedback of the Participants

- 1. Excellent programme for entrant in the area of Public Procurement. Too many complex doubts that have been cleared & great knowledge gained.
- 2. Entire course design met with the requirement. It is desired that one custom Course for Public Sector Banks should be organized by NIFM. Came to know about guidelines issued by Govt. for various departments in Procurement.
- 3. Refreshing of relevant rules.
- 4. Given insight into GFR 2005, Public Procurement bill, CVC Guideline were Very useful and given us confidence in handling Procurement as part of the job. Its related Case Studies and aspects can be added.
- 5. Course has given confidence and enlightment in many aspects. I wish lecture from C&AG officers have been more elaborative.
- 6. Benefited from the course In view of my current assignment at our office. It is likely to help me in future.
- 7. The E Procurement module could have been certified and Case Studies intended for better approbation of the thereafter course content.
- 8. Got an overall idea of Public Procurement in Govt. sectors.
- 9. The course provided a complete view of Procurement process. It provided an insight to find the mistakes/errors we make in our current purchase process. Rules of GFR and CVC guidelines are clearer. The faculties shared their personnel experiences and this will be very useful in real situations.
- 10. Arbitration Act, Dispute problems, Competition Issues in Procurement learnt very well.
- 11. Helpful in arbitration case / legal issues. Helpful in Competition Issues & Investigation. Helpful in Bid evaluation, award of Contract.
- 12. The accommodation arrangements could have been better. Single room facilities could have been provided to officers.
- 13. A very informative course and good interaction with other officers of other departments of GOI.
- 14. More classes for E Procurement should be added in curriculum. Else the course is very beneficial and useful.
- 15. A well-organized course and will go a long way in reducing errors committed during various Procurement. However, classes up to 7pm become too much to retain in one single day.

- 16. The course was very beneficial. More period for E- Procurement & period for DPM&DPP for defense officers should be given.
- 17. Benefits:- Clear sight of GFR. Audit appreciation from CAG point of view
- 18. The course material should have been handed over at the beginning of the session. Also it will be a great help if the course could be intimated in advance so that one could have done his/her little bit of preparation.
- 19. An insight into practical implications of Procurement.
- 20. An excellent learning experience, very informative.

## Period 05<sup>th</sup> – 10<sup>th</sup> October, 2015 Participant Attended – 83 Feedback of the Participants

- 1. The training was very good.
- 2. There should be more lectures on E-procurement in computer lab.
- 3. Dummy IDs and passwords should be provided for e-procurement.
- 4. Class should not be for long duration because listeners cannot sit after certain point of time and start losing interest.
- 5. Lighting can be better in the campus & surroundings during nights.
- 6. As I am from finance, I learnt so much about procurement, E-procurement. The program duration should be from 09.00 to 5.30.
- 7. Many critical points were discussed in class.
- 8. Water is very hard, needs to be filtered. Course should be extended till 2 weeks, it was very hectic schedule.
- 9. Enhanced the level of understanding especially in the field of Public Procurement.
- 10. Beneficial in our day to day work. Repetitions on topics should be avoided.
- 11. Well-designed course and completed in just right time.
- 12. Great opportunity to learn from experienced faculty members.
- 13. It has opened a new horizon in the field of one's knowledge. I welcome this institute to carry on.
- 14. Arbitration lectures were good and will be beneficial to our job.
- 15. Got an overview of the components of Public Procurement.
- 16. Relevant course should be provided to CPWD officers, Executive Engineers
- 17. Sensitized towards various rules and likely difficulties & their remedies available to procurement officers.
- 18. Updated knowledge in procurement policies
- 19. It was a very well organized and streamlined capsule.
- 20. Course is beneficial for those who are doing the procurement related work.
- 21. This training has given me opportunity to learn E-procurement in details, as my office is not using it.
- 22. Course is very much useful and coordinated in good manner. Very good support staff and well behaved.
- 23. Long sessions in the computer lab to have better hands on training in E-procurement.
- 24. Many doubts have been cleared

- 25. Overall, a good programme.
- 26. The number of participants in any training should not be more than 40 for better interaction.
- 27. There should be a nodal officer to deal with participants.
- 28. Sh. Amitabha Data is excellent.
- 29. Some of the topics were really important, especially of Sh. Sanjay Agrawal.
- 30. All the speakers were excellent.
- 31. Study material should be given on the first day itself.

# Period 12<sup>th</sup> – 17<sup>th</sup> October, 2015 Participant Attended – 58 Feedback of the Participants

- 1. More emphasis may be given to E Procurement. Defense Procurement may be covered as a separate topic for the benefit of the participants from MOD. A small library may be established in the hostel premises. Print out may be taken on both side of the page to save paper & trees.
- Course to be re-scheduled from one week to two week. More Case studies to be included in the Study Material. More emphasis to be given for on-hand training for E-Procurement, Food & accommodation facilities are praise worthy
- 3. Derived knowledge from other participants regarding their experience of Procurement. Could have been better with more practical exposure on E -Procurement.
- 4. E-Procurement lecture is good but location of the lecture should be improved as it is most effective & practically usable. Some of topics are duplicated & repeated unnecessarily like GFR etc & should to be cut short.
- 5. The Course Offered new aspirants of Procurement to be looked into. The course may be a little brief and more praise worthy.
- 6. It was a good experience and received a lot information knowledge from the course. if possible instead of sharing one practical or origination is available for E- Procurement but, nothing is available for Procurement to float tender enquiry.
- 7. Legalities & formalities involved in Procurement process was well delivered by lecturers.
- 8. Updated CVC on Procurement may be added. Global Tenders for high value Machinery, Equipment's and procedures of Internal Procurement may be included.
- 9. I have read E Procurement knowledge/practical, which will help me to implement the same in our office. E -Procurement process notes, are also helpful. The Programme should be for two week.
- 10. Yes, derived benefits from the course to a great extent. Certainly it will help in Procurement in my organization.
- 11. Could be able to know about CPWD Manual & E Procurement through CPPP portal and Department Procedure /Manners.
- 12. Refreshed & learnt other module of Procurement guidelines, w.r.t. GFR their application new method training in Public Procurement gained /benefited with data provided for up list.
- 13. E-procurement session should be lengthened and more be practical oriented. The course material is really well designed.
- 14. Process of E-procurement can be done except in the case of Global Tender where Foreign Currency is involved with the help of this program.

15. Capsule on hand on CPPP Portal be increased to two full days. Duration of course be at least
10 days so that classes are not stretched to 1900 hrs and there in time for assimilation.

# Period 26<sup>th</sup> – 31<sup>st</sup> October, 2015 Participant Attended – 66 Feedback of the Participants

- 1. I was having only little knowledge about E Procurement, GFR and CVC guidelines. Now I am fully confident / aware about the Law , Rules, Regulation while using
- 2. There should be more case studies to have E-Procurement practical knowledge in the working.
- 3. The Course content is able to meet its objective in an effective manner. However, if case studies, mostly taken from litigation cases are added into the curriculum.
- 4. Participants benefited with the importance of E Procurement for activity more temporary in the Government working and will try to implement in their organization provided it is mandatory.
- 5. It helped to improve the knowledge on Public Procurement. System of Govt. of India Training manual may be incorporated with the topic (Presentation) of Contract Management.
- 6. The Course material and discussion are relevant and useful in general. However, Course duration need to be reduced to make it more comfortable. The lodging and food arrangement require major improvement especially when senior Officers came as trainees.
- 7. The Course was very well designed & faculties are very good & lecture's sessions are very much interactive in context of present scenario.
- 8. It has cleared my doubts. It has developed more confidence in dealing with the cases in the fields.
- 9. After doing the Course, the percentage of error in Procurement cases will be reduced. The Course is very useful. Size of Class should not be more than 30 for better outcome.
- 10. Thanks to Director, NIFM for providing me the opportunity to attend the programme. I am very much benefitted from the MDP and can discharge my duties better than earlier.
- 11. It was a good exposure to Public Procurement as I did not have much exposure/experience of Public Procurement. It was informative and enriching.
- 12. The Course has been more beneficial to enhance knowledge and updating rules and procedures in functionally of duties.
- 13. Overall very good management for everything. Food, accommodation, environment and study material is very relevant for us. Thanks for everything.
- 14. Gained knowledge of Procurement of goods & materials, Contract Management etc. faculty from railway &CPWD only invited. Faculty from major Procurement dept. like Defence, DGS&D, ISRO and also from CBI, CVC and Finance Ministry should be invited.
- 15. Basic knowledge about some aspects of Public Procurement acquired.

- 16. Although I am dealing with Procurement cases since 22 years, but update in case study basis is useful for us. Govt. Policies, norms, rules should be aware all of us. It is right platform for achievers.
- 17. It is very good Course, GFR, CPWD Manners, E-Procurement, Contract Management are beneficial for me. Course covered all the relevant aspects of the Procurement. Boarding & Lodging are also very good.
- 18. Get good knowledge or rules & Procedure of Procurement and many doubts were cleared by Faculty.
- 19. Excellent contents, planning and delivery. It must be continuing. In addition some module like for financial planning etc. may also be explored if possible.
- 20. The Course enhanced my knowledge in GFR implementation for purchase procedure within a time, so the Public Procurement must be done with reasonable price and time frame.
- 21. Question- Answer session should be conducted for each lecture. Course should be oriented to day to day usefulness in office working. Very impressed with Director for his discipline and good maintenance of campus. Catering arrangements in hostel is like a 3 star Hostel very impressed.
- 22. All the faculties are very informative and experienced.
- 23. Course is beneficial & useful for me as well as my department on the basic of this E-Procurement Course now we implement of E-Procurement Policy in my office.
- 24. I understand that, there could not be any perfect study material or curriculum to cover aspects being dealt by various dept./Ministries of Govt. of India, yet I take this privilege to add that following topics must be covered in an exhaustive manner:-
  - (a) Indian contracts Act with relevance to Procurement activities
  - (b) Arbitration & Reconciliation Act with Case Studies.
  - (c) Lecture on CAG was worth, but that be allotted more time for discussion on Case Studies.
- 25. Understanding with GFR, contractual aspect & E Tendency improved. Very helpful Course to all Govt. officers dealing with any type of financial matters.
- 26. It would be appropriate that problem solving questions be in study material in the Course.
- 27. E-procurement benefited to us. The Course was made as per rules procedure adopted in future's benefit to smooth functioning the administrative works.
- 28. This Course helped a lot in doubts. As to procurement cases, especially import Cases.

### Period 02<sup>nd</sup> – 07<sup>th</sup> November, 2015 Participant Attended – 51 Feedback of the Participants

- 1. More modules like dealing with VAT, ST and TDS may also the included in the Course. As proposal of Procurement and monitoring of services, requires knowledge of the same.
- 2. Definitely the course formed by NIFM is very much beneficial. Hence, for this NIFM officials should be appreciated, however time allotted for computer lab may be further increased by half day.
- 3. This course should be conducted department wise so that lectures not pertaining to a department may be excluded. One week of course is very less, it should be extended to at least 10 days.
- 4. We benefited from the experienced and learned Faculty. Procurement issues became clearer.
- 5. Few Suggestions:- Take off level of the course could be a bit high in a sense, we are all dealing with Procurement hence spend too much time on GFR may not be that prudent. Specialist an DPM (defense proc) could be called to take their classes.
  - (a) More dynamic issues like futures practices in Procurement, making Procurement signified that private sector, MNC & Excise.
  - (b) Follow Procurement practices etc. could also be included. Additional day could be given for E- Procurement.
- 6. Case Study needs to be discussed. Expert faculties in Procurement field, to be invited from Delhi.
- 7. Very useful course and it may conduct region wise to meet the huge requirements.
- 8. It is extremely useful & eye openers in the light of newly enquiring Public Procurement Bill, E-Procurement.
- 9. Course material may include important office order or circular relevant to the goods.
- 10. Overall the course, the facilities arranged are very good. Class room interaction is very lively.
- 11. Many benefits E -Procurement & E- Tendering. Doubts classification in Tendering.
- 12. Lecture was relevant & class of Sh. Sanjay Aggarwal & Sh. Amitabha Datta & NIC team was excellent. The way Sh. Sanjay Aggarwal taught was excellent.
- 13. Positive, result oriented course would have been more productive if engineers and related official be trained separately.

### Period 16<sup>th</sup> – 21<sup>st</sup> November, 2015 Participant Attended – 64 Feedback of the Participants

- 1. It was a high value course in Public Procurement including E-procurement. This will benefit/enable me in the handling the relevant field. The course would be excellent if the duration is enhanced to two weeks.
- 2. It was very useful. Hands on training should be more and the timings of the training may be reduced to 6 hours instead 8 hours.
- 3. The course on Public Procurement is very useful. It was delivered with due lectures, interaction, Case Studies. Clarity by the faculty.
- 4. Services of Housekeeping, catering and coordination of the staff were excellent.
- 5. Information given by the Director, NIFM regarding on line course which was going to be started by NIFM in Public Procurement was informative.
- 6. The course was very interactive and useful; however, duration can be extended to two weeks so that more points can be covered.
- 7. It is very beneficial in our day to day work in our office. Now after attending the course, more clarity is there in the approach to all the users.
- 8. The most effective and impressive session by Sh. Shivendra Sir
- 9. The courses was very effective for the Govt. Officers responsible for procurement, executing works & decide the contract.
- 10. I have come to know certain matters which are not listed in the GFR which are very much essential as a procurement officer. The practical class on E-procurement was excellent.
- 11. The course may be organized in such a manner that the session ends on Friday hence participants reach to their destinations of Saturday having a day break.
- 12. Very useful course. Gained more knowledge on E-procurement and contracts legal issues and case studies of GFR.
- 13. Came to know about the changes of Rules and other. Six days training refreshed mentally, physically in knowledge.
- 14. More case studies need to be introduced in the lectures as they give a much better understanding of the concept.
- 15. Knowledge of GFR, CVC Guidelines on Public Procurement and Procedures. Extremely useful for me as an executive who is in the top management of the office.
- 16. Got lot of information about GFR and PP act. The course is very effective & informative.
- 17. Wi-fi facility should be improved.
- 18. Got cleared many doubts.

# Period 30<sup>th</sup> Nov – 05<sup>th</sup> Dec, 2015 Participant Attended – 68 Feedback of the Participants

- 1. Wi-Fi facility needs more strength. It will useful in our day to day working in Office.
- 2. The course is very useful for me as I have joined directly at the level of officers.
- The training programme should have some activity time/class so that it does not become boring.
   More time should be given to discussion on case studies. The hospitability of NIFM is very impressive.
- 4. Services of supporting staff are excellent.
- 5. We came to know about the effective economic purchase and can serve the country in better way from the lecture of Sh. Amitabha Datta.
- 6. It would be more beneficial if case studies & practical examples may be given to the participants, so that they may deal/understand properly.
- 7. Quality of food especially lunch was healthy.
- 8. Decision making capability enhanced, interaction with faculty is of paramount benefit.
- 9. More lectures of Dr. P Rathnaswamy recommended.
- 10. Clarity in Financial rules with illustration
- 11. Learnt the E-procurement practically.
- 12. My doubts got clear by attending the Dr. Rathnaswamy lecture. More time should be given to it.
- 13. Overall good and helpful course in our day to day activities.
- 14. Training should be of two weeks instead of one week.
- 15. The contents of the course were very useful.
- 16. Gained knowledge about Financial rules.
- 17. The course should be designed for detail description too.
- 18. The course was very useful.
- 19. E-procurement session was helpful in procuring the goods/services and works.
- 20. The duration of the course in a day is very long; it should be till 17.00 PM.
- 21. Case studies were very effective.
- 22. Case studies instead of normal rules & repetitions would have been more effective.
- 23. More importance should be given to Arbitration, Manual problems, Contract Laws, Case Studies etc.
- 24. Course material should be provided on first day.
- 25. NIC practical classes should be allotted more time.

Period 07 <sup>th</sup> – 12 <sup>th</sup> Dec, 2015
Participant Attended – 54
Feedback of the Participants

- 1. I was so much afraid of the procurement rule & regulations as I interact with construction & maintenance work of CPWD but after attending this programme, I came to know the basic fundamentals/rules regarding procurement.
- 2. We learnt how can handle some critical conditions in procurement. Many doubts of GFR 2005 have been cleared.
- 3. We got some guidelines about how to proceed on GFR, earlier it was not very clear in GFR 2005.
- 4. The contents of program are very good, but time is too short to cover & elaborate the details.
- 5. Provision of dedicated vehicle to drop is provided to individual officers also.
- 6. Duration of course should be extended to two weeks.
- 7. Many things on procurement especially on Consultancy have been learnt.
- 8. Television should be provided in every room of Hostel.
- 9. The designed syllabus of course is beneficial while doing procurement in organization.
- 10. Practical session on e-procurement will help us in doing procurement on portal at unit.
- 11. The course in beneficial for revision of GFR and procurement procedure.
- 12. Exposure to the e-procurement, services by C&AG & Financial issues in Procurement.
- 13. The lecture on CVC guidelines was very useful.
- 14. Do & Don't for small value procurement case explained by Sh. A Datta was really eye opener.
- 15. Overall the programme was satisfactory.
- 16. Exposure to e-procurement by NIC was very good.
- 17. Such course should be covered in the duration of two weeks so that effective learning will take place.
- 18. Department specific batches to be planned to discuss department specific matters, if possible.
- 19. Exposed to the procurement procedures of different public sectors through the experience of the lecturers and other students. Moreover, it was also benedictory as we got first-hand experience on E-procurement.
- 20. Internal Faculty available only on the first and last day of training apart from introducing the external faculty.
- 21. Level of course was so high. The duration of the course must be increased to atleast two weeks.

- 22. Well organized. GFR, Procurement rules, Audit Inspection, E-tendering, Arbitration etc. were well explained.
- 23. The faculty covering general rules may be involved from other departments too.
- 24. The lectures to be pitched at a high level. At present they are just at very basic level.
- 25. Got refreshed with procurement procedures.
- 26. Course is good but needs to be improved as per trainee requirements
- 27. I am going back with full satisfaction. I am feeling proud that I have had taken training in the prestigious NIFM.
- 28. It will be very useful in our official functioning related to Public Procurement.
- 29. The training has helped me in gaining knowledge of various rules and regulations.
- 30. The training has updated our knowledge in the area especially keeping in view Govt's aim to go e procurement for bringing transparency to achieve the overall goal of Good Governance.
- 31. Overall refreshment of the topics related to Public Procurement, which was useful.
- 32. Brief knowledge of E-procurement which will be useful in the e-procurement process of the deptt.
- 33. There was overall revision of procurement procedures. Certain specific points were clarified & were very useful.
- 34. The training is pitched at the level of my requirement. The faculty members were really enthusiastic and thoroughly enjoyed their presentations. This is great program with wide scope.

Period 14 <sup>th</sup> – 19 <sup>th</sup> Dec, 2015
Participant Attended – 42
Feedback of the Participants

- 1. Came to know about various new things in procurement. Pleasant stay and knowledgeable course.
- 2. Enhance about various aspects of procurement.
- 3. Since the course covered exhaustively. We got enough confidence to carryout the job effectively.
- 4. The course was very beneficial. It cleared many doubts about procurement process. Increased my confidence level to go for any procurement.
- 5. Sessions were very effective & Informative. It shall help in improving procurement process and also help in avoiding faults.
- 6. Acquired more knowledge regarding PPP
- 7. More interacted with other govt. employees. It was a satisfactory course.
- 8. Gain solution to specific problems.
- 9. The course has been quite fruitful. Though I do not deal with procurement matters directly. Yet it was beneficial.
- 10. Everything was excellent.
- 11. An excellent opening for any individual to begin his journey to the financial world.
- 12. The various aspects of procurement were cleared to great extent.
- 13. I am thankful to the staff & management of NIFM to organize this wonderful programme and ensure out comfortable stay.
- 14. The printed hard copy does not meet its requirement. I request detailed notes/case studies/ reference Performa should be provided to the procurement officers undergoing the course.
- 15. This MDP is quite useful to the participants with regards to understanding the rules and procedures in procurement.
- 16. The course content is extremely useful in day to day working atmosphere.
- 17. The training upto 7.30 PM may be avoided. In rooms, there should be a TV.
- 18. Course duration should be extended by two weeks.
- 19. Very beneficial in terms of learning.
- 20. Found very effective & relevant.
- 21. It will help in performing day to day activities.
- 22. Discussion on GFR, First hand practical training on E-procurement by NIC was extremely useful.

# Period 11<sup>th</sup> – 15<sup>th</sup> January, 2016 Participant Attended – 57 Feedback of the Participants

- 1. This Course has helped us to clarify our doubts on various procurement matters & also learnt fresh about procurement.
- 2. The contents of the course are well through & extremely useful to the officers in carrying out the tendering process most efficiently and hassle freeway.
- 3. Gained knowledge.
- 4. Very informative & knowledge sharing.
- 5. Doubts clarified about GFR, e-procurement and e-tendering etc. They are relevant to our day to day working.
- 6. Got a valuable experience from this course.
- 7. The course timings is very long, it should be till 5.30.
- 8. The course is very comprehensive and each an every aspect of procurement got cleared.
- 9. All the topics have been covered in details and will help in procurement plan of work.
- 10. Refreshed/upgraded in terms of Public Procurement.
- 11. Gained knowledge in terms of e-procurement, in which I am lacking.
- 12. It should be of two weeks period. Quality of food may be improved.
- 13. The training was quite useful. The practical on e-procurement should also be included in the training schedule.
- 14. I cleared my concepts.
- 15. The course has a practical orientation, which leads to value addition to current knowledge.
- 16. Duration of the class timing is too long, it should be short.
- 17. The training program covered all the topics on GFR, CVC guidelines, e-procurement on works, Goods and consultancy services.
- 18. Learnt & gathered good information related to the procurement related issues and how to handle them.

Period 18 <sup>th</sup> – 22 <sup>nd</sup> Jan, 2016
Participant Attended – 59
Feedback of the Participants

- 1. No doubt the course is very good and must be imparted to every officer, dealing with public fund expenditure.
- 2. Learned the things pertaining to my daily work.
- 3. Cleared the doubts of GFR and Contract Management.
- 4. Since I have recently started procurement in my deptt and e-procurement has been introduced in my deptt, this course is really going to help me to progress in my service career.
- 5. Practical training on e-procurement should be added.
- 6. Very useful and benefitted to us.
- 7. I was afraid of e-procurement but after attending the training, it looks so simple. Thanks to NIFM who gave me this opportunity to learn.
- 8. Though I have no experience in procurement, I was able to follow this course lectures as the wat, faculty taught was so easy to learn new things.
- 9. Since the participants are from different organisations, gained so much from their experience also.
- 10. Course is effective.
- 11. Frequency & duration be enhanced.
- 12. In a limited time spam, the course has covered all aspects of procurement. E-procurement being recent development in this field, it should have been taken in detail.
- 13. Overall the training was informative.
- 14. Could not achieve 100% benefit due to lack of time. Duration of the training would have been 10 days.
- 15. More case studies may be discussed.
- 16. A new officer, who is not doing/dealing with these subsects, will bear with lengthy sessions.
- 17. All points & topics are covered.
- 18. This course should be of five day duration, so the officers can go to their destination on Saturday and join his duty with one day break on Sunday.
- 19. Discussions on case studies were eye opener for few issues.

Period 01st - 06th Feb, 2016
Participant Attended – 28
Feedback of the Participants

- 1. More stress should be given on e-procurement.
- 2. There should be practical study and more case studies.
- 3. Soft material/handout should be given on 1st day.
- 4. Benefitted regarding procurement rules & regulations.
- 5. More practical case studies should be included.
- 6. The course is instrumental for providing exposure of basic things, which needs to perform duties of procurement officers.
- 7. Learned new rules & points learnt relevant to procurement.
- 8. Too hectic schedule.
- 9. Course should be of two weeks to be more beneficial.
- 10. The course timing should be less.
- 11. The course is very beneficial to my daily work as I am working as procurement officer. The training was like refreshment after routine and monotonous office work.
- 12. The course is very helpful but in one week little difficult to digest sitting morning to evening. It should be of atleast 15 days to get more out of it and beneficial in future.
- 13. Had the opportunity to learn the experience of the faculty members as they are all from Govt. Service.
- 14. Such type of training programmes is being run regularly.
- 15. Separate module for E-procurement should be advised which may run for 2/3 days.
- 16. Separate module should be kept only for E-procurement.
- 17. Vast knowledge gained. Overall useful course arranged by NIFM for the Govt. servants.

Period 08 <sup>th</sup> – 13 <sup>th</sup> Feb, 2016
Participant Attended – 36
Feedback of the Participants

- 1. Yes it provided us valuable inputs, enlighten many untouched issues. Those did not come across in our way or cleared many searing doubts. This short course package with enhance our performance & efficiency.
- 2. Came to know the practical problem in the public procurement and way to deal with it. If possible separate course may be designed for the defence personnel and for the civilian departments.
- 3. Course should be of two weeks. So that classes should be restricted to man by 4 to 5 P.M. for better assimilation.
- 4. It's finely designed course for our official. Duration may be increased to 10 days.
- 5. Insight into public procurement helps in understanding the regulations or procurement especially for PSU, and Govt. Agencies.
- 6. Improved better interaction on the related subjects with faculty of high professional expertise in their fields.
- 7. Faculties from the R&D Institutions & Armed Forces may be involved for more exposure. More & more case studies should be supplied. Got a fair and reasonable knowledge about PP being into my current scenario to deal with all related matter in a defined time within the boundaries of defined norms?
- 8. Course content is etiquette and very good, some more expression is required in E-procurement system.
- 9. E-procurement was extremely beneficial for defense officers. Professors from various departments should come & not only railways. Course timings should be till 1600hrs only.
- 10. Satisfactory
- 11. Practical lab session on e-procurement. Exposure to GFR, contract & tendering process.
- 12. Request for course on "Handling of Dangerous Goods" (arbitration cases) and "Indian Customs Clearance Rules"
- 13. Get acquainted with primary knowledge of public procurement. Knew the systematic procedure of public procurement. Learn about E-tendering.
- 14. Good knowledge of e-procurement and GFR is provided in this class.
- 15. E-procurement practical experience is a very learning and important part of training.

- 16. A beneficial course, as the course discusses in detail the basics of procurement process/stages with suitable case studies and provides hands on approach on the new system (e-procurement)
- 17. For the defense Person the nic e-procurement sessions and practice on portal was very effective and great learning. There should be a separate programme on e-procurement with a longer duration and more hands on practice.
- 18. Learnt various govt. rules related to public procurement such as GFR, vigilant authorities such as C&G, CVC. Process of Budgeting and contract execution, etc. Acquired a brief interview of e-procurement.
- 19. The course is really very helpful for me. The class of audit should for one complete day.
- 20. Wonderful experience got more clarity on the subject specially the e-procurement.
- 21. The course is well beneficial for public procurement in Govt. Dept. it gives awareness and good knowledge to clear with the procurement system.
- 22. Course Training on public procurement provided by NIFM is very benefitted for participant who look after the details reg. procurement process in their department.
- 23. Very good interaction with others offices their issues, exchange of ideas and new perspective.

### Period 15<sup>th</sup> – 20<sup>th</sup> February, 2016 Participant Attended – 57 Feedback of the Participants

- 1. Very helpful in clearing general idea of rules and regulation related to procurement procedure. Good session on e-procurement.
- 2. Yes, definitely, course is beneficial and may be extended up to 10 days; as training schedule and syllabus is vast.
- 3. Got oriented towards procurement issues. Will assist me to contribute in a letter manner towards the procurement process when required.
- 4. All the topics covered were quite relevant. Accommodation facilities are good enough, only one thing to be added, bed tea to be provided in rooms in the morning only.
- 5. Public procurement training was good. I understood the correct places of procurements.
- 6. Yes, got familiar with many new things, Got cleared many doubts has really enhanced my knowledge of procurement.
- 7. Refreshed my knowledge, GFR & Procurement. Now I also learned e-procurement.
- 8. The procurement rules made clearer. Concepts of work and consultancy are clean E-procurement is understood at basic level. Framework of govt. financial rules is more clear and understood.
- 9. The course is very useful in day to day official working. Experience & knowledge shared are very useful.
- 10. Yes, too much. In fact govt. organization must send people for such interactions, immediately, after such functions are given.
- 11. This course helped me in day to day activities.
- 12. Computer Lab Practice or hand to hand session should have been in the middle & have to be practice for 3 & 4 days.
- 13. This course helped me to learn serval things and enlighten the way to deal with public procurement which improves my worries about the financial issues and regulations rules/acts.
- 14. Classroom timings should be till 5.00PM. Separate accommodation for officers.
- 15. Well-structured course. Highly informative and educative session.
- 16. I got information and new ideas for enhancing my knowledge. I am so fortunate to get a chance to visit NIFM and be a participant in the training section.
- 17. Lack of time for practical of E-procurement.
- 18. A break through & eye opener for a new better horizon in the professional front.
- 19. Helped in clearing doubts.

- 20. Extra emphasis should be given on small procurement process.
- 21. Subject/Topics are good but time for the delivery of lecture is less.

Period 22 <sup>nd</sup> – 27 <sup>th</sup> Feb, 2016
Participant Attended – 35
Feedback of the Participants

- 1. A program was a valuable and refresher. The program has helped me in various areas in which I am lacking. Updated myself with new rules & regulations.
- 2. Extra time should be allotted to practical lab session.
- 3. Very much beneficial for Govt. procurement officers.
- 4. Faculty interaction was very good. Apart from the regular classes recreational activities such as GYM can be used.
- 5. Highly beneficial in development of knowledge and the practical examples/experience are of much important.
- 6. Course will enable participants to perform better as procurement officer.
- 7. Course should be of atleast two weeks duration to enable students/participants to derive maximum benefits.
- 8. This training program will be very much useful for adopting Govt. Policies in a transparent manner.
- 9. The importance of CPP Portal came to know.
- 10. The course will help a lot in the execution of procurement work effectively at the work place.
- 11. It is quite helpful in getting a comprehensive idea of what procurement is about. However, practical training on preparation/drafting of bid/tender document could be included in the course contents.
- 12. The Course is really effective.
- 13. In general, I draw many benefits from the course which will help me serve well in my deptt. but in particular, the training on how to deal works/contract, I came across 1<sup>st</sup> time and will enhance my capability.
- 14. Learnt the e-procurement module of CPPP relevant in present scenario.
- 15. The course is extremely beneficial in enhancing the knowledge about practical e-procurement.
- 16. Duration of course/class is rescheduled to two weeks and one week is not sufficient.
- 17. Interaction with experts was useful. Few visits to important places of concern like DGS&D, Finance Ministry, NIC etc. could add value.

### Period 29<sup>th</sup> Feb – 05<sup>th</sup> Mar, 2016 Participant Attended – 30 Feedback of the Participants

- Course content was really useful. I came for this course without any prior knowledge in the subjects, however within these 6 days. I gathered some basic idea about the subjects & in future if I will be needed to deal with this. I am sure what I learned here will be beneficial. Hospitality of the in addition was especially good. Lectures of Faculty like Mr. Amitabha Datta was really wonderful and a great experience.
- 2. The course e-procurement may be conducted for three days (3) on e-procurement practical oriented which will be more useful for confessing actual on site.
- 3. The time given to NIC is not sufficient. The e-procurement is new purchase trainees & it is not possible for any our to learn all the processes involved in e-procurement in such a limited time.
- 4. Classes on Public Procurement and various financial rules were excellent. However depreciation, condemnation/write off auction be taught with procurement. Learn time frame required on CVC, Works, Audit and Consultancy services. E-procurement be practiced only on computers and more time be denoted to it.
- 5. The practical exposure to E-procurement procedure should be increased to 2 days for better assimilation.
- 6. The MDP is very well designed and delivered in effective manner. However, there should be more lectures on consultancy. Refresher training is to be imparted time against with some period of time say two to five year span.
- 7. Need practical orientation of about 2-3 days. A bit just pulled practical orientation as of new. Duration can be increased by a weeks. Very educative.
- 8. Course was beneficial is that it facilitated acquaintance with certain aspects of procurement as per GFR and as adapted in various departments of Govt. E-procurement and practical aspects were less adequately covered though.
- 9. Nicely designed training programme.
- 10. A lot of emphasis was laid down on topics which are quite relevant to one specific dept. whereas, some more time could have been provided to acquire more practical experience.
- 11. Half day Outing programme. One session for cultural programme.
- 12. Practical experience of the senior faculty members may be a land mark for future.
- 13. The course schedule is really very beneficial for government official especially who are doing procurement, but the practical classes of e-procurement is very little. It should more time for practical.

- 14. Mr. Amitabha Dutta has been outstanding. E-procurement should be done in batches in the computer lab so that everybody gets greater experience/attention home institutions. A hard copy/extract of GFR could be provided to participants if feasible.
- 15. With the increased emphasis in procurement, it would have been beneficial if atleast 03-04 days were dedicated towards the lab classes in e-procurement. This course must be conducted over a persist of 10 days rather than a week.
- 16. On E-procurement practical classes should be more.
- 17. I have learnt the various positions, rules and concepts involved in public procurement. I have acquainted myself with the methodology of e-procurement. On the whole a good learning experience. The accommodation, food and other facilities like Yoga classes, sports facilities were excellent. Thoroughly utilized my time here in NIFM. Great experience overall. Like I had suggested to the Director the long term management should be brought on Distance learning mode.
- 18. Beautifully crafted course cleared first many doubts regarding public procurement.
- 19. Very well designed course. Pace/speed of the course is quite fast. Duration of course may be extended to two weeks.
- 20. Synchronizes with the professional aspect. Addresses the practical issue relating to the procurement e-tendering.
- 21. A number of doubts in procurement procedures were classified. Hands on practice on e-procurement were very valuable.

# Period 07<sup>th</sup> – 12<sup>th</sup> March, 2016 Participant Attended – 47 Feedback of the Participants

- 1. Very good course and very eminent speakers with apt knowledge.
- 2. The course has proved to be a great opportunity of learning under highly experienced faculty.
- 3. More practical training on E-procurement should be included in course curriculum.
- 4. This course is very exhaustive and very useful. The contents are well conceived and faculties are excellent. This course has immensely assessed me in homing the skills in procurement.
- 5. Overall the program is very good and useful.
- 6. The Public Procurement course is very much beneficial and useful for the officers those are assigned with the task of providing and procurement.
- 7. A step ahead in training the knowledge of utilizing the national fund to their optimum use.
- 8. Got useful tips from experience of eminent speakers. Could share practical difficulties and obtained solutions there to. The course should be of a longer duration (9-10 days) keeping in view the mass of information the course is encompassing.
- 9. Course duration is too short.
- 10. Over all procurement training course is very good. We learned fundamentals of procurement, Audits CVC e-procurement.
- 11. Very well designed and delivered course.
- 12. Case study and practical exposure of the faculty helped a lot.
- 13. This is a good course for the procurement officer. The duration of the course should be increased to go in details i.e. at least 8/12 weeks.
- 14. The course is valuable in terms of the subject being taught. But the duration is very short to cover the topics in details. Staffs are too good. It is recommended it duration should be increased 8-12 weeks.
- 15. Overall pleasant atmosphere of learning & an excellent environment of boarding & lodging. Thanks to administration & faculty members.
- 16. The training on public procurement proves very beneficial to me in understanding very minute aspect of procurement. It should go in very same manner in future.
- 17. Such type of training is very good for up gradation of knowledge of person posted in various Dept./Org.
- 18. Derived sufficient knowledge about implication of GFR & other Procurement matters. Gained knowledge of various subject etc.

- 19. This short term programme is very beneficial for those who are closely with Public Procurement. As a BSF ref, I came to know about implementation of GFR, guidelines of CVC, and Audit system, etc.
- 20. This course is very beneficial to the competition of Procurement. We learn the commonly Preliminary knowledge regarding financial Procurement.
- 21. Very useful in dealing procurement related issues.
- 22. Its really very meaningful and beneficial to the participants and will support officials to use public money wisely and reasonable.
- 23. This course is really beneficial to me. It enriched my knowledge regarding rules, regulation, e-procurement and all area of public procurement.
- 24. Course is excellent. Most of the faculty excellent experienced. Shri Amitabha Dutta Sir & Ms. Ila Singh are extra ordinary. Thank you sir provides such faculty but only bring computer training course procurement CPP would have decided each AN.

Period 14 <sup>th</sup> – 19 <sup>th</sup> March, 2016
Participant Attended – 54
Feedback of the Participants

- 1. The faculties, the contents are excellent, we successfully discussed our problem with faculties. More case studies should be incorporated in the lectures.
- 2. Course is very much useful. However, the duration of course may be increased so as to cover more case studies for discussion for better utilization by trainees.
- 3. E-procurement class was good. Lecture should emphasis on more practical instead of theoretical.
- 4. Excellent course devised by NIFM, very useful for the deptt./organization involved in regular major procurement.
- 5. Broadened the vision related to procurement. Learned rules related to procurement & upcoming trends.
- 6. Course was beneficial; however, one lecture on disposal of goods can be included.
- 7. Course has provided an exposure to procurement procedures being followed in other departments. More practical exposure/hands on training on e-procurement is recommended.
- 8. Course is very beneficial to us. Need of practical is more required. Accommodation & food was very good.
- 9. Course has been useful in clearing some of the concepts as highly qualified and vastly experienced faculty was provided.
- 10. A complete picture.
- 11. Practical part to be increased in the course. Reg Admin. TV may be provided in Hostel Room. Course schedule may be increased for a tleast 10 days or 12 days.
- 12. Course session should start from 10:30 A.M. and ends at 5:30 PM and better faculty for GFR should be called.
- 13. Very good atmosphere for learning & living.
- 14. Since I don't had any experience for public procurement, but during this short period course I had gain a wide knowledge under the supervision of senior & well experienced faculty I had enjoyed a lot clean, green & peaceful environment at NIFM.
- 15. I did not have any knowledge for public procurement but during their short period course, I had well gain knowledge under supervision of senior faculty old staff and I also appreciate to administrative staff.
- 16. Very informative & practical oriented course. Very helpful whenever we do tender. Result oriented course.
- 17. It is very informative and useful course. It is recommended that maximum officers should do these courses. There should be small sample exercise for contract/ Tender drafting.
- 18. Overall training programme is good & training is very short period of time. I think there will be at least one week to extend for covering all the topics on procurement.
- 19. Topic on e-procurement was absolutely new and is going to be very useful.
- 20. Course is very beneficial for Procurement purposes. It can be for a little more period. Teaching method adopted is good.

- 21. Hands on experience on e-procurement were good. Model contract documents including RFP, for goods and services be included in study material.
- 22. The course was informative and has given an insight into the procedures of "Pubic Procurement." Fairly exhaustive for a course of one week.
- 23. If TV can be provided in the rooms of Hostel. It will be convenient for participants.
- 24. The course was beneficial; however classes must be conducted for Defence personnel separately, for better class coverage.
- 25. Increased understanding of given details of procurement system.
- 26. Overview received regarding e-procurement and lectures on important GFRs will be gained subjects in professional life/career ahead.
- 27. Basic concept and foundation has been very well laid. It is a well-designed course with excellent content But there is a requirement of improvement as that is overflow of knowledge and sometimes hard to group.

#### Period 28<sup>th</sup> Mar – 02<sup>nd</sup> Apr, 2016 Participant Attended – 55 Feedback of the Participants

- 1. The course was very practical with recent example given by speakers. However inclusions of case study would also be helpful.
- 2. This course is very beneficial in the procurement point of view. We will be using in our day to day activities in the office.
- 3. Course duration be two weeks and duration in a day be reduced till 1600 hr (max) for better assimilation.
- 4. Highly informative, knowledgeable course as such is very beneficial.
- 5. It is very important and useful public procurement training and more effective in all side as per presently situation.
- 6. Lecture on audit and consultancy services is a great take away. Suggestion-NIC shall give hands on practice on e-procurement. Time for the course is in adequate. It should be two weeks.
- 7. The course has been extremely helpful and refreshing. Plastic water bottles in class may be replaced with steel water bottle for better cleanliness and hygiene.
- 8. The accommodation provided as tremendous scope of improvement. The classes duration may be reduced. (9-5 would be nice). More classes on e-procurement and taxation would be beneficial.
- 9. The overall view of public procurement was adequate but could have been most effective if the faculty members could have interactive session with the participants.
- 10. Satisfied, moreover arrangements are very good, food menu try to improve/change, if possible.
- 11. Some more practical class an e-procurement be incorporated in course. The course duration may be increased by two weeks.
- 12. The course is good & need to be continued with more financial delegations at present scenario or updation of FR's according to GFR mandate.
- 13. It is a very helpful training for procurement.
- 14. Excellent Guest Lectures by Shri Shivendra Kumar and Shri Suresh Kumar. Overall picture by Ms. Ila Singh is appreciable.
- 15. This course will help me in future on public procurement issues. All the faculty members of this institute are very good and expert in their department and subject.
- 16. Good orientation with GFR and other rules. More emphasis to given on e-procurement practical orientation. Increase in duration of course.
- 17. It has updated and enhanced skill on the subjects and equipped with tools in place but not known.
- 18. Sufficient portion of course curriculum learnt first time being not dealing with specially world and services that can be helped me in coming days or months.
- 19. Provided full information/knowledge regarding Public Procurement.
- 20. E-procurement practical classes should be more and It should be from basis.

- 21. It's a very useful course to make a person confident in procurement/e-procurement. However its duration may be extended up to 2 weeks and daily period should be lesson. (i.e. timing 10:00 Hrs to 17:00 Hrs.)
- 22. The course can be spread over a period of two weeks instead of one week. This would enhance structured classes, assimilation and take away. The hostel arrangements require restructuring. Basic facilities like kettle tea, arrangements, laundry facilities can be explored.
- 23. Materials and lecture are very informative and will be quiet helpful in Public Procurement. Practical class on e-procurement by NIC needs to be conducted on more professional way.
- 24. Detailed discussion on CVC & GFR. Since my scope of work is purely restricted to procurement, coverage of other subjects such as works contract, consultancy, Audit, etc was beneficial.
- 25. Of course the course benefited me to know the procurement rules and guidelines formed by CVC & GFR. However the duration of lectures were too long for me to concentrate. The course should have been extended for at least 2 weeks keeping the lecture time shorter & in a day more lectures (difference) should be planned.